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Q4

(a) Attitude is an important component that goes as input in the development of human beings. How to build a suitable attitude needed for a public servant? (b) In case of a crisis of conscience does emotional intelligence help to overcome the same without compromising the ethical and moral stand that you are likely to follow? Critically examine.

UPSC Civil Services Mains 2021 · GS IV · 10 marks · Attitude

Attitude: content, structure, function; its influence and relation with thought and behaviour; moral and political attitudes; social influence and persuasion.

Facts & figures for this PYQ only.

Numbers move. Confirm the latest Budget, Economic Survey or census round. This sheet is for revision, not a substitute for the model answer.

<https://wrapexams.com/upsc/mains-answers/gs-4/2021/a-attitude-is-an-important-component-that-goes-as-input-in-the-development-of-human-beings-how-to-build-a-suitable-attitude-needed-for-a-public-servant-b-in-case-of-a-crisis-of-conscience-does-emotional-intelligence-help/>

Gordon Allport on attitude

Attitude as a mental and neural state of readiness, organised through experience, that influences response - useful for why training must include repeated field acts.

Daniel Goleman on emotional intelligence

Self-awareness, self-regulation, motivation, empathy and social skill; tools for a crisis, not substitutes for a code.

Second Administrative Reforms Commission

Pressed for ethics as citizen-centric administration and example, which is attitude work, not only a statute.

Central Civil Services (Conduct) Rules, 1964

The outer stand that EI must not bargain away when a superior wants an illegal oral act.

Article 14 and Article 21

Equality and life-liberty; the usual constitutional poles when conscience is under pressure from rank or from a crowd.

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