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Prelims PYQ, Mains model answers, and copy evaluation. Write to the desk for this paper, a doubt, or the AI waitlist.

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Q2

(a) "Hatred is destructive of a person's wisdom and conscience that can poison a nation's spirit." Do you agree with this view? Justify your answer. (b) What are the main components of emotional intelligence (EI)? Can they be learned? Discuss.

UPSC Civil Services Mains 2020 · GS IV · 10 marks · Emotional Intelligence

Emotional intelligence - concepts, and their utilities and application in administration and governance.

Facts & figures for this PYQ only.

Numbers move. Confirm the latest Budget, Economic Survey or census round. This sheet is for revision, not a substitute for the model answer.

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Daniel Goleman's EI model

Widely used in management and public-service training: self-awareness, self-regulation, motivation, empathy and social skill.

Preamble and Article 51A

Fraternity and the duty of harmony are the constitutional names for a nation's spirit that hatred poisons.

Second Administrative Reforms Commission

Treated communalisation and bias in administration as ethical and governance failures.

Indian Penal Code / Bharatiya Nyaya Sanhita hate and riot offences

Criminal law already names incitement and riot; ethics asks the officer not to wait for a corpse before using that law evenly.

Police de-escalation and counselling

Practical proof that regulation of fear and anger is trained, not merely preached.

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