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Q20

"The growth of cities as I.T. hubs has opened up new avenues of employment, but has also created new problems". Substantiate this statement with examples (250 words).

UPSC Civil Services Mains 2017 · GS I · 15 marks · World's Physical Geography

Salient features of world's physical geography.

Core demand of the question

- Substantiate that IT-hub cities have created new employment and new problems
- Use Indian examples for both sides of the statement

Revision summary

Bengaluru, Hyderabad, Pune, Chennai, and Gurugram became IT hubs with software, BPO, and start-up jobs.

Multiplier work in transport, food, and real estate widened employment beyond engineers.

Women's urban service work grew in these centres.

New problems are sprawl, lake and groundwater stress, congestion, social dualism, and e-waste.

- **The statement is substantiated:** hubs hire, and they strain the city unless planning catches up.

Flow diagram

IT campuses exports -> Engineers BPO women services

IT campuses exports -> Multiplier informal jobs

Engineers BPO women services -> Hub city growth

Multiplier informal jobs -> Hub city growth

Hub city growth -> Housing water traffic dualism

Planning transit skilling -> Ease Housing water traffic dualism keep Engineers BPO women services

Conclusion

- Pair IT growth with public rental housing, lake and aquifer protection, mass transit, and skilling for local youth, so the hub is a city, not only a campus.

IT-hub cities such as Bengaluru, Hyderabad, Pune, and Gurugram opened large new streams of skilled and multiplier work. They also created housing, water, traffic, e-waste, and dual-labour problems that mill towns never had in this form. The statement stands: new avenues and new urban wounds arrived together.

Facts & figures

Bengaluru IT corridor

Outer Ring Road-Whitefield-Electronic City belt that became India's emblematic software hub and congestion case.

HITEC City / Cyberabad

Hyderabad's planned IT geography that created jobs and a new west-side urban pressure on lakes and transport.

Gurugram

NCR millennial IT and office hub known for private infrastructure beside weak municipal water and waste systems.

BPO night economy

Shift work tied to foreign time zones that added jobs and new health, safety, and transport issues.

E-waste

Discarded computers and phones from the IT economy, a new urban waste stream for these cities.

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